

Phone Script for Pandemic Emergency Assistance Fund

- Hello. This is a pre-recorded message from the California Department of Social Services. If you receive CalWORKs, you are eligible to receive a Pandemic Emergency Assistance Fund payment. If you are eligible to this payment, this one-time \$640 payment will be deposited into your EBT or bank account.
- It may take until the end of July for the money to become available in your account.
- If you get your monthly cash aid by check, you will get this payment in the mail by the end of July.
- The payment does not have to be repaid. It is not taxable income and it will not affect your CalFresh benefit or eligibility for other public assistance programs.
- You can get more information about the Pandemic Emergency Assistance Fund and who is eligible by emailing calworksoutreach@dss.ca.gov. Once again, calworksoutreach@dss.ca.gov.
- Or search online using the terms "CalWORKs Pandemic Emergency Assistance Fund".
- Thank you for listening to this message from the California Department of Social Services.

Email Messaging for Pandemic Emergency Assistance Fund

SUBJECT LINE: Pandemic Emergency Assistance Fund will provide CalWORKs families extra financial support

Greetings,

This is a message from the California Department of Social Services regarding your CalWORKs case.

Eligible CalWORKs cases will receive the Pandemic Emergency Assistance Fund (PEAF) payment. This one-time \$640 payment will be deposited into your EBT or bank account by the end of July.

If you get your monthly cash aid by check, you will get this payment in the mail by the end of July.

In addition, the Pandemic Emergency Assistance Fund payment does not have to be repaid. It is not taxable income and it will not affect your CalFresh benefit or eligibility for other public assistance programs.

You can get more information about the Pandemic Emergency Assistance Fund and who is eligible by replying to this email or visiting our webpage at <https://cdss.ca.gov/inforesources/cdss-programs/calworks/pandemic-emergency-assistance-fund>.

To opt out of receiving messages from the California Department of Social Services, [click here](#).

Sincerely,

California Department of Social Services